ELLIOT CLOWES

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WORK

News UK 2023-Current

- Business Analyst, Data team
- Analysing user data to provide insights into user behaviour and website interactions, supporting strategic decision-making across various brands such as The Times, The Sun, and talkSPORT.
- Assisting in the creation and management of data tables and schemas within a data mart environment, focusing on optimisation and scalability of data operations.
- Working closely with cross-functional teams to ensure that all data collection and integration projects align with business requirements and data governance standards.
- Collaborating with engineering teams to design and implement robust user data collection across various platforms and devices.
- Assisting in the documentation and communication of data insights and findings, facilitating knowledge sharing and a data-driven culture throughout the organisation.

La Fosse 2023 Tech Trainee

- 12-week intensive training covering key topics in the tech industry, including web development, architectural thinking and infrastructure.
- Completed team projects working to Agile principles.

Ocado 2018-2023

Manager, Service Delivery

- Part of a team supervising several hundred drivers via meetings, remote monitoring and front desk interaction. All whilst ensuring any company concerns or feedback are effectively communicated to employees.
- Dealing with employee issues such as performance, personal conflicts, attendance and work rotas in a positive, proactive manner.

Mannox Decorative Specialists

2013-18

Operations Manager

- Coordinating staff and equipment for often unique and large shop fitting projects via utilisation of in-house software and liaising with third-parties.
- Dealing with large often FTSE 100 clients in a professional manner.

BFI National Archive

2009-13

Digital Archivist

• Using familiarity of film history to add metadata to undocumented digital scans.

EDUCATION

University of Roehampton

2013-16

• BA Photography and Philosophy

Oaklands College

2009-11

BTEC Level 3: Extended Diploma in Art & Design

Cavendish School

2003-08

• 6 GCSEs including Mathematics, English, I.T., and Science

SKILLS PROFILE

- Stakeholder Management: Experienced in managing both employees and key stakeholders effectively, ensuring alignment and facilitating smooth project execution.
- Independent and Collaborative Work: Proactive in taking initiative within team settings, adept at guiding others to achieve collective goals.
- **Problem-Solving**: Proficient at identifying and resolving issues swiftly and efficiently, utilising analytical and critical thinking skills.

- Communication Skills: Excellent at conveying information clearly and concisely, both verbally and in writing. Skilled in conducting meetings, presentations, and creating detailed documentation.
- Advanced IT Proficiency: Strong background in a variety of technologies and methodologies, with extensive hands-on experience in:
 - Methodology: Working to Agile/Scrum.
 - Data Analysis Tools: Advanced knowledge of Tableau , Excel and Google Sheets.
 - Databases and Tables: Deep knowledge of SQL and working with large and varied data sets.
 - **Development**: Thorough understanding of JavaScript, Python, HTML, CSS, and React.
 - **Version Control**: Experienced with Git.
- Multitasking and Time Management: Effective at juggling multiple tasks and responsibilities, adept at prioritising to meet deadlines and immediate needs.